

Strategy & Performance Portfolio Report

Buckhurst 2.

Planning application is in.

Trading Company

Work is progressing

Communications Group

Work progressing on a number of fronts

Communications strategy and 2013/14

In place

Sevenoaks Switch & Save

Launched

Annual Complaint Monitoring 2013/14

Good news

Customer Experience Project

On going

Performance Indicators & Targets for 2014/15

In place